



Welcome to hey dee ho Brighton - Parent Child Classes!

**What to expect:**

Some children, who are very outgoing at home, will sit quietly and watch for a couple of sessions until they feel comfortable in the social setting. A lot of new faces and an unfamiliar environment can be a bit daunting on the first sitting - even for adults. There is no cause for concern if your child does not participate immediately - some children may not join in during the session, but sing & dance to all the songs at home.

**Participation:**

Participate unconditionally. If your child sees you joining in they are more likely to do the same. Try to encourage your child to remain seated with you during the appropriate times - this will help them to remain focused and not distract the other children.

**Routine:**

Certain songs mean certain things at hey dee ho music and children feel comfortable knowing what is coming next. Encourage them to come and get a puppet or instrument but if they refuse, just get one for them and yourself or we will hand one to you.

**Sharing:**

Sharing can be difficult skill to learn - most times we have enough props or puppets for everyone however, some of our themes bring in role play and dress ups and in these cases, we need to take turns.

**Arriving:**

We try to commence the session pretty much on time as children become restless if they sit too long before we start. Walking into a room where activities have already started can also be difficult for some children. We understand you may be a little late sometimes but we mention this as sometimes it is another cause for children withdrawing or not participating as fully during the session.

**Safety:**

We try to let the children participate as freely as possible in the session and there are so many new things to see and touch! For safety, however; please stay in front of the Presenter always - I have all sorts of bags and things to trip on stashed behind me! Please avoid contact with the speaker, tablet and felt board.

**Frequently asked questions:**

"What happens if I know I am going to be away on holidays?"

If we know you are going to be away on holidays prior to the start of term, we can deduct your 'away time' off your term fee when payment is received in full before the commencement of term.

"What happens when my child is sick or I want to do a 'make up' session?"

If your child is sick, we recommend you do not come to the session, however you are able to do a 'make up session'. If your child is sick or for some other reason you are unable to come to your regular session, you are more than welcome to a 'make up' session on an alternative day and/or venue. Just give the office a ring and they can advise you as to which sessions/venues are available.

"What is hey dee ho music's refund policy?"

Refund requests will be considered on an individual basis.

If you have any questions at any time please stay back and chat after the session!

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